

New Family Survey

Thank you for taking the time to fill this survey out completely. If you would like to receive a free vacation voucher for your oldest child, please fill in your name, children’s names and ages. Your center Director will give you a voucher to “Thank you” for your input.

Yes	No	Not sure or N/A	Question	Comments Today’s Date: _____
			I have gone through the “Family enrollment checklist” to familiarize myself with the computer sign in process, center policies and information.	
			I am aware of how I can check my account detail.	
			I generally know where to find my child(ren) at pick up time.	
			I feel this center is offering the quality of care I expected. If “no” please comment.	
			I am pleased with the lunch program. If “no” please comment.	
			I have been given my “Tuition Express” ID # to activate my automatic notification for any payments posted to my account.	
			I understand the Vacation Credit Voucher policy and I have received vouchers when my child(ren)’s file was complete.	
			I have spoken with my child(ren)’s primary teacher and shared any information I feel she/he should know about my child and our family.	
			The center director has touched base with me to see how things are going.	
			I know where to find a “Schedule Change” form to fill out for any changes to my child(ren)’s schedule	
			I understand that All About Learning has an “open door” policy and that I am welcome to visit my child(ren) during the day.	
			I understand that signing my child(ren) in and out on the computer is a state licensing requirement.	
			My child and I are greeted warmly each day by the Director and/or the staff.	
			I am aware of the Milestone projects and understand that I can view them at any time to see my child’s individual growth in key areas of development.	
			I am familiar with where to look to find out what my child does each day.	
How did you hear about us?				

Please circle the location that your child(ren) attend. West Allis Oconomowoc Waukesha Silver Spring Hartland Main Street

Family Name: _____ Name(s) and ages of child(ren) attending the center: _____

The voucher you will receive is good for a free vacation day for your oldest child enrolled. Please ask your Director for this if you do not receive it within 2 weeks of this survey being returned. The voucher will expire 3 months from issue date. This is a one time only offer- per family.

Survey should be mailed to: All About Learning
 19535 Summerhill Ct
 Brookfield, WI 53045
 e-mail to: mainoffice@aalchildcare.com or fax to 262-790-1549

Family Survey F74

